

MMWSC FAQs

*** BLEEDING POLICY ***

Q: At the Annual Meeting it was stated that most of the water we produce during the winter months goes to bleeding, yet I was told I cannot bleed my personal supply lines. What is the MMWSC policy on bleeding?

A: As a lot owner you are not allowed to bleed your personal supply line pipes from the water mains to your house. Homeowners must bury their pipes at least 8ft deep to avoid freezing. However, our distribution system pipes were not consistently buried 8ft deep when the system was constructed, so the water company must bleed the main lines all winter to avoid freezing in our distribution lines. The cost of this bleeding of water main lines is incurred by the company as a whole and therefore not charged to each customer as over usage of water, i.e. over the allowed 10,000 gallons per month.

The distribution system special assessment that was started in October 2016 is an effort to build up reserve funds so that the company can apply for grants and/or loans to allow us to replace distribution system lines in the near future. Part of the motivation for this, in addition to the normal replacement cycle due to aging and eventual deterioration of the lines, is to allow us to eventually minimize or eliminate bleeding from our system. In the meantime, we have to continue bleeding to prevent freezing.

*** TAP FEES ***

Q: Are there tap fees to connect to the MMWSC water system?

If you are not already a member of the Meadow Mountain Water Supply Company and wish to tap into our water system, your property will need to be annexed in, and there will be a tap fee to allow connection to our system. Contact the MMWSC Board by emailing contact@meadowmountainwater.org if this is your situation.

There are no tap fees for properties that are already members in the Meadow Mountain Water Supply Company, however, we do have a set of rules as to how your tap should be hooked up to our main line, and those instructions with detailed diagrams and copies of letters to your contractors are all stored on our website at MeadowMountainWater.org/OpenCommunity/LotDevelopment.html. The pipes to your house must be buried at least 8ft deep from the connection point at the main line to your house. All costs for putting your supply line in and the costs for connecting to the water main are the home owners costs. All work must be inspected by the water board and/or the distribution system operator to ensure that pipes are deep enough, with the correct connection, before they are covered up. Please contact the MMWSC Board at contact@meadowmountainwater.org if you are preparing to build on your lot.

*** PIPE VIBRATIONS OR HIGH/LOW WATER PRESSURE ***

Q: Why am I hearing vibration noise from the water lines? My water pressure is too high or low?

You, or one of your neighbors on the same pipeline, may have a pressure reducing valve (PRV) in need of maintenance. Most lots below the water plant will have a PRV. [insert picture here] It will likely be on your water line near where the line comes into the house. They can be adjusted but they do have a limited life. If you experience either too much or too little water pressure, or pipe vibrations, contact the water board, we'd like to be aware of anomalies in our system and we can recommend solutions.

